



Incredible India

BY SPEED POST  
17.12.2015

No. ITM/468/(HRACC)/595/2015

To,

The Director  
Citizen Hotel  
960, Juhu Tara Road  
Juhu Beach, Mumbai – 400 049

Sir,

The recommendation of the Regional Classification Committee of HRACC (WR) in respect of **Re-Classification** of hotel for star category has been examined by the Ministry of Tourism, Government of India, whose decision is hereby announced as under:

2.	<b><u>THREE STAR (***)</u></b>		<b><u>PERIOD</u></b>
	Citizen Hotel	Re-Classification	19.03.2015
	960, Juhu Tara Road	5 years	to
	Juhu Beach, Mumbai – 400 049	(Rooms-43)	18.03.2020

3. The rating has been awarded to the hotel as mentioned above for a period of five years, subject to the condition that the management of the hotel should at all times comply with all the regulatory conditions for classification of hotels and other terms and conditions introduced by the Ministry of Tourism, Government of India from time to time.

4. The hotel will apply for Re-Classification six months before the expiry of this approval on the Terms and Conditions laid down in the Ministry of Tourism, Govt. of India's Circular No. 8-TH.I(03)/2013 dated December 16, 2014 as and when due.

5. As regards the Re-Classification of 'Citizen Hotel, 960, Juhu Tara Road, Juhu Beach, Mumbai – 400 049' is concerned, the approval of the Ministry of Tourism is no substitute to other NOCs / permissions / clearances which are to be obtained / taken by the Hotel.

6. The hotel has submitted that it has obtained all necessary approvals from the concerned authorities for construction and running the hotel like clearances / no objection certificates from the Coastal Regulation Zone (CRZ), Environment & Forests, Pollution Control, Police, fire and Municipal / Local Authorities and that the hotel has been constructed and is being run as per the Acts, Rules, Regulations and guidelines prescribed by the local Authorities (Panchayat or Municipal) and / or State Government / Union Territory Administration and / or Government of India.

Contd...2/-

7. If at any stage it is found that the hotel has not obtained any clearance from the local Authorities (Panchayat or Municipal) and / or State Government / Union Territory Administration and / or Government of India or it is found that such clearance (s) has / have been obtained on the basis of misinterpretation of fact (s) or if it is found that any fact mentioned in the application seeking the classification / re-classification status / approval is incorrect then the classification / re-classification status / approval granted by the Ministry of Tourism, Government of India shall stand withdrawn with immediate effect and Director / Owner / Partner / Chairman / Managing Director / CEO / Authorised representative of the hotel shall be liable for facing criminal proceedings for misrepresentation of facts to the Ministry of Tourism, Government of India.

8. As per the norms laid out in para 23 of the guidelines for Classification / Re-Classification of hotels, it is mandatory for the hotel to train a minimum number of persons in every calendar year under 'Hunar se Rozgar' scheme.



(Vikas Rustagi)  
Regional Director  
Western & Central India

Copy to :

- (i) The Secretary (Tourism), Govt. of Maharashtra, CDO Hutments, Madame Cama Road, Mumbai - 400 020
- (ii) The Asstt. Director General (H &R), Ministry of Tourism, Govt. of India, C-1 Hutments, Dalhousie Road, New Delhi-11011 w.r.t. letter No. 29-HRACC(W/R)(14)/2015 dated 21.08.2015
- (iii) The President, Hotel and Restaurant Association (Western Region), 4, Candy House, Mandalik Road, Colaba, Mumbai-400 001
- (iv) The President, Travel Agent Association of India (Western Region), 2-D, Lawrence & Mayo House, 276 Dr. D.N.Road, Fort, Mumbai-400001
- (v) The Chairman (Maharashtra Chapter), Indian Association of Tour Operator, C/o Garha Tours & Travels Pvt. Ltd., 104 Atlantic Apartments, A-Wing, Lokhandwala Complex, Swami Samarth Nagar, Andheri (W), Mumbai-400053
- (vi) The Principal, Institute of Hotel Management, Veer Savarkar Marg, Dadar, Mumbai - 28