Approval Letter

भारत पर्यटन , भारत सरकार / Indiatourism Mumbai Ministry of Tourism, Government of India

Approval No: 200725CS3610

Dated: Wednesday, July 8, 2020

File No: ITM/HRACC/OL-29/2019

To.

General Manager,

Citizen Hotel (A UNIT OF CITIZEN HOTELS PVT. LTD.), 960, JUHU TARA ROAD, JUHU BEACH Mumbai Mumbai

- Maharashtra, Pin: 400049

Sir,

The recommendation of the Hotel & Restaurants Approval and Classification Committee (HRACC) in respect of Classification/Reclassification of the hotel has been examined by the Government, Whose descision is hereby announced as under:

1. Three (***)

Citizen Hotel (A UNIT OF CITIZEN HOTELS PVT. Classification/Reclassification From:

LTD.), Five Years

960, JUHU TARA ROAD, JUHU BEACH Mumbai Rooms - 43

Mumbai - Maharashtra, Pin: 400049

From: Monday, July 6, 2020

To :Saturday, July

5, 2025

PERIOD

- 2. The rating has been awarded to the hotel as mentioned above for a period of five years, subject to the condition that the management of the hotel should at all times comply with all the regulatory conditions for the classification of hotels and other terms and conditions introduced by this Ministry from time to time.
- 3. The hotel will apply for Re-Classification six months before the expiry of this approval on the Terms and Conditions laid down in this Ministry's Circular No. 8-TH.I (03)/2013 dated September, 4, 2013 as and when due.
- 4. The Classification of Citizen Hotel (A UNIT OF CITIZEN HOTELS PVT. LTD.) at 960, JUHU TARA ROAD, JUHU BEACH Mumbai Maharashtra, Pin: 400049 the Ministry of Tourism is no sustitute any other NOCs Permissions/ Clearances which shall be taken by the Hotel.
- 5. In case at any stage it is found that the building (s) and 'improvements' / alterations, made in the hotel property are in voilation of CRZ rules or the hotel and improvements have been constructed in voilation of prescribed land use or the undertaking given by the applicant that the clearance from Environment & Forests Department or CRZ Authorities or Airport Authoritiesis not required is found false or if any fact while making the application for hotel Classification / Re-Classification / Hotel Approval has misrepresentated, the Classification / Re-Classification status / Hotel Project Approval granted shall stand withdrwan with immediate effect and the applicant will be liable for facing criminal proceedings for misrepresentation of facts to the Ministry of Tourism, Govt. of India.

Signatory: Select

Copy forwarded for information to:

- 1. President IATO [iato@iato.in]
- 2. President TAAI [taaidelhi@gmail.com]
- 3. 🖾 The Secretary (T), Govt. of Maharashtra [sec_tourism@maharashtra.gov.in]
- 4. Regional Director (India Tourism), West [indiatourism-mum@nic.in]
- President FHRAI [sg@fhrai.com]
- 6. President HAI [info@hotelassociationofindia.com]
- 7. 🛂 Asst. Director General & Member Secretary (HRACC) [sagnik.chowdhury@gov.in]

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भारतपर्यटन मुंबई

(पर्यटन मंत्रालय, भारत सरकार)



INDIATOURISM MUMBAI

(Ministry of Tourism, Govt. of India)

ISO 9001 : 2008 Certified BN 2262 /1659 : 0410

Incredible India

No. ITM/HRACC/OL-29/2019

BY SPEED POST 08.07.2020

The General Manager, Citizen Hotel A Unit of Citizen Hotels Pvt. Ltd 960 Juhu Tara Road, Juhu Beach Mumbai 400 049 Maharashtra

Sir,

The recommendation of the Regional Classification Committee (WR) of Hotel & Restaurants Approval and Classification Committee (HRACC) in respect of **Classification** of your hotel for star category has been examined by the Ministry of Tourism, Government of India, whose decision is hereby announced as under:

2. THREE STAR (***)
Citizen Hotel
A Unit of Citizen Hotels Pvt. Ltd
960 Juhu Tara Road, Juhu Beach
Mumbai 400 049
Maharashtra

PERIOD
06.07.2020
to
05.07.2025

- 3. The rating has been awarded to the hotel as mentioned above for a period of five years, subject to the condition that the management of the hotel should at all times comply with all the regulatory conditions for classification of hotels and other terms and conditions introduced by the Ministry of Tourism, Government of India from time to time.
- 4. The hotel will apply for Re-Classification six months before the expiry of this approval on the Terms and Conditions laid down in the Ministry of Tourism, Govt. of India's Circular No. 8-TH.I(3)/2013-Pt-1 dated January 19, 2018 as and when due.
- 5. As regards the Classification of the Citizen Hotel, A Unit of Citizen Hotels Pvt. Ltd., 960 Juhu Tara Road, Juhu Beach, Mumbai 400 049, Maharashtra is concerned, the approval of the Ministry of Tourism is no substitute to other NOCs / permissions / clearances which are to be obtained / taken by the Hotel.
- 6. The hotel has submitted that it has obtained all necessary approvals from the concerned authorities for construction and running the hotel like clearances / no objection certificates from the Coastal Regulation Zone (CRZ), Environment & Forests, Pollution Control, Police, fire and Municipal / Local Authorities and that the hotel has been constructed and is being run as per the Acts, Rules, Regulations and guidelines prescribed by the local Authorities (Panchayat or Municipal) and / or State Government / Union Territory Administration and / or Government of India.

Contd...2/-

- 7. If at any stage it is found that the hotel has not obtained any clearance from the local Authorities (Panchayat or Municipal) and / or State Government / Union Territory Administration and / or Government of India or it is found that such clearance (s) has / have been obtained on the basis of misinterpretation of fact (s) or if it is found that any fact mentioned in the application seeking the classification / re-classification status / approval is incorrect then the classification / re-classification status / approval granted by the Ministry of Tourism, Government of India shall stand withdrawn with immediate effect and Director / Owner / Partner / Chairman / Managing Director / CEQ / Authorized representative of the hotel shall be liable for facing criminal proceedings for misrepresentation of facts to the Ministry of Tourism, Government of India.
- 8. This issues with Ministry of Tourism, Government of India Approval No. 200725CS3610 dated 07.07.2020 in respect of File No. ITM/HRACC/OL-29/2019.

(D. Venkatesan)
Regional Director
Western & Central India

Copy to:

(i) The Principal Secretary (Tourism), Govt. of Maharashtra, Tourism & Cultural Department, 721 Annexe, Mantralaya, Mumbai 400 032

(ii) The Director (H&R), Ministry of Tourism, Govt. of India, 7th Floor, West Wing, Chanderlok Building, 36, Janpath, New Delhi-110001 w.r.t. Approval no. 200725CS3610 dated 07.07.2020 in respect of File No. ITM/HRACC/OL-29/2019.

(iii) The President, Hotel and Restaurant Association (Western Region), 4, Candy House, Mandalik Road, Colaba, Mumbai-400 001

(iv) The President, Travel Agent Association of India (Western Region), 2-D, Lawrence & Mayo House, 276 Dr. D.N.Road, Fort, Mumbai-400001

(v) The Chairman (Maharashtra Chapter), Indian Association of Tour Operator, C/o Garha Tours & Travels Pvt. Ltd., 104 Atlantic Apartments, A-Wing, Lokhandwala Complex, Swami Samarth Nagar, Andheri (W), Mumbai-400053

(vi) The Principal, Institute of Hotel Management, Veer Savarkar Marg, Dadar, Mumbai – 400028.